



Andau Medical Warranty on MEDESY Instruments

Limited lifetime warranty - Andau Medical is pleased to offer a warranty against defects in materials and workmanship for the expected life of the product. Andau Medical will repair or replace any product that fails as a result of a manufacturing defect. Our warranty includes coverage against breakage, joint failure, and corrosion under normal use. "Expected life" is defined as the life of the product, while used routinely with proper instrument care, as per manufacturer recommendations. Expected life varies by instrument type.

Warranty excludes wear and tear from normal use. Sharpening and minor tip damage are considered routine maintenance and are not covered by warranty. Alterations, modifications or retipping may void the warranty.

Andau Medical is not responsible for replacement or repair of instruments that are outside the criteria of warranty outlined above. Andau Medical discharges liability or warranty claims for damage that arises due to usage of automated washers, chemicals, disinfectants, cleaning solutions that are not in keeping with Medesy's IFU.

Andau Medical liabilities for warranty are limited to the cost of repair or replacement at the sole discretion of Andau Medical. Consequential or incidental damages of any implied or expressed warranties are hereby excluded.

GET IN TOUCH!

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PROTECT YOUR INVESTMENT

PRESERVE AND ADD VALUE TO YOUR INVESTMENT ON MEDESYS

All MEDESYS instruments are manufactured only with high quality stainless steel and accurately checked during each manufacturing phase. Observance of the recommended cleaning, sterilization and lubrication practices will help to ensure the best product performance. Misuse, abuse, improper use or unsuitable care and poor maintenance will void warranty claims.

MANUFACTURER'S INSTRUCTION FOR USE

In the event that the Instructions for Use (IFU) provided with the instrument differs from the IFU provided in this document, the customer must follow the IFU received with their instrument.



Instruments must be separated according to the materials they are made of. Joined or hinged instruments must be opened before placing in the container.

1 COLLECTING THE INSTRUMENTS



ATTENTION



Instruments made of different materials (ex: stainless steel, titanium or aluminium) must be kept separated since each material reacts differently to chemical solutions.

We advise to choose the correct cleansing product in relation to the instrument material.

⚠ Dilution; time of action. ⚠



Disinfection bath or ultrasound bath. Make sure you are choosing the appropriate disinfectant depending on the instrument material and carefully follow the dilution percentages indicated on the solution labels. Do not disinfect Aluminium or Titanium instruments in ultrasonic baths.

2 DISINFECTION



The disinfected material must be rinsed thoroughly before washing.

3 RINSING



The aim of washing is to remove organic and inorganic residues and microorganisms. This can be done either manually or automatically in instrument washers or thermal disinfectors.

4 WASHING



Moisture could compromise the outcome of sterilization and lead to the formation of marks on the surface of the instrument. Dry the instrument manually, preferably with a disposable cloth which does not leave fibers, or with compressed air.

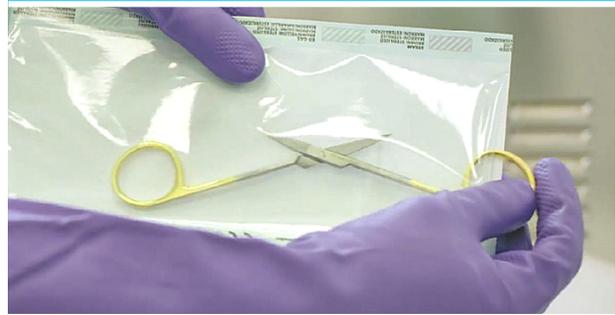
5 DRYING



Apply specific lubricants. If the material is steam-sterilized, the products must be silicone free

6 MAINTENANCE

⚠ Time; temperature; bar pressure. ⚠



Sort the instruments into pouches. For each pouch, indicate the sterilization and expiry date and the operator performing and verifying the process. All pouches must also have a chemical process indicator and sterilization integrator.

7 PACKING



We suggest using a class B fractionated vacuum wet heat autoclave. We recommend sterilizing instruments at 134°C a 2.1 bars, or 121°C at 1.1 bars.

8 STERILIZING



At the end of the process the pouches with sterile instruments must be kept in a dry dust-free, light and heat protected storage areas.

9 STORING

Instructions for Use

